

making sense of IP communications



a single provider
for all your voice & data needs



Your business is built on communication.

So Vodat Solutions has combined the latest voice & data technologies to deliver a full and managed communications solution that suits your business. All for a fixed monthly fee.

Consolidating your voice and data services means you can by-pass traditional telecom providers to gain significant call cost savings whilst eliminating the need to purchase and maintain PBX and IT systems. But our solution delivers more than just savings - bringing voice and data applications together unleashes an array of new capabilities that will radically improve your company's communication and productivity levels.

Our advanced services are designed to give small and medium sized businesses a sophisticated end-to-end solution with the features and accessibility traditionally reserved for large corporate companies.

Vodat provides all your sites and remote workers with fast high quality voice & data services, without any up-front investment. We can even include your deskphone and PC hardware as part of the monthly fee.

CONNECT YOUR BUSINESS

Our solution brings all your separate locations together into one 'virtual office' - sharing the same applications, data and voice services.

Users can make calls and access documents free of charge between any of your offices using our high speed, high quality broadband connections. Wherever your offices are based.

BETTER PRODUCTIVITY

Manage your calls and information more effectively :

- employees' availability and responsiveness is increased through an improved ability to contact users regardless of their location or device
- desktop access to voice and data truly expands the notion of "working anywhere", giving remote workers and hot deskers all the functionality of in-office access
- collaboration capabilities are improved with on-demand audio and video conferencing plus document sharing
- fast addition of new extensions and sites
- increased productivity of IT and communication staff means quicker response to end-user needs
- confidence you are using best in class technology without fear of obsolescence.

FULLY MANAGED SERVICE

We manage your service right from the start - from planning, handsets and PC installation and user training through to ongoing support - leaving you to get on with your business :

- single helpdesk for all queries
- PSTN grade quality of service
- full management statistics by user, destination, duration and detailed cost
- online "call log" reports
- full firewall and network protection.

With no need to worry about PBXs, numbering systems or exchange lines, Vodat's web based management interface eliminates the incremental costs and long waits traditionally associated with moves, additions and changes.

As long as an IP connection exists at a work space, changes are managed electronically, in real time. In most cases, your employees will simply move from one space to another or from one office to another, and log-on to their phone and desktop :

- quick, no fuss connections
 - in the office
 - at home
 - at a new site
- no PBX or data communications to purchase, maintain or upgrade
- free up and reduce cost of IT support services for other activities.

no capital investment just a fixed monthly fee

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WHAT MAKES VODAT SO DIFFERENT ?

- We combine voice & data systems to keep your costs down and your productivity up
- We provide and manage everything - quick, no fuss service
- For a fixed monthly fee
- No upfront capital investment and one point of contact for all issues.

“Vodat manage everything, eliminating a lot of our previous IT issues. And they can add new extensions in minutes.”



SELECT THE FEATURES YOU NEED TO GET YOUR BUSINESS TALKING

- retain your existing telephone number(s)
- additional new number to cover all sites
- state of the art telephone handsets
- PBX features for any user across all sites - diversion, forward, pick-up, transfer, hold, huntgroups, follow-me
- instant call & video conferencing
- voice mail.

COMBINED VOICE & DATA APPLICATIONS

- click to talk - customers click a link on your web site to call your office
- integrated directories - users quickly access your hosted Microsoft Outlook directory without multiple updates - simply click contact to dial
- unified messaging - integrate voice-mail, e-mail and fax for full control.

COST EFFECTIVE

Our voice services are designed to give a predictable and early payback by eliminating your infrastructure costs and reducing your ongoing call charges :

- fixed monthly fee per user includes equipment, maintenance & support
- no infrastructure ownership or capital investment
- all calls within & between your offices are FREE - wherever in the world they are
- calls made from your office to fixed and mobile networks are also cheaper, since we carry the calls virtually all the way. Our off-network prices are 50 - 70% lower than BT standard tariffs.



SELECT THE FEATURES YOU NEED TO GET YOUR BUSINESS WORKING

- Dell Windows XP PC
- full protection of our hosted, secure firewall and network
- easily configurable content control
- automatic daily back-ups of all data
- fast connection speeds between sites and to the web.

APPLICATION HOSTING CENTRE

All businesses need their own applications. Vodat's hosting centre hosts and manages these applications on your behalf - so you can expect higher availability and a consolidation of license costs.

And a much reduced cost of support.

- hosted email with in-built anti-spam and virus protection
- integration with Customer Relationship Management systems and your customer databases
- estate agent solutions
- call centre solutions
 - incoming caller records automatically appear on screen
 - integration with incoming SMS & e-mail
 - off and on-site automatic call distribution between agents
 - PC based telephone soft diallers
 - calls recorded to meet industry regulations and for training and quality purposes.

COST EFFECTIVE

- reduced IT and support costs
- fixed monthly fee per user includes equipment, maintenance & support
- no infrastructure ownership or capital investment
- consolidation of application licenses.

WE IDENTIFY THE BEST TECHNOLOGIES TO FIT YOUR BUSINESS AND MAKE SURE THEY LAST

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HOW DO WE DO IT ?

We embrace the latest technologies to convert voice signals into IP packets, creating a combined voice and data networks that delivers cost effective yet feature rich services over a single infrastructure.

Working in partnership with communication providers & ISPs across Europe, including BT, Kingston and clara.net, we deliver services based on best in class technology. The emergence of open industry standards means we are vendor independent - and so able to ensure that your services have the best features available and will work for your business for years to come.

INBUILT RESILIENCE

Every component of our system is fully redundant, with no single point of failure.

Our service is hosted on the UK broadband backbone, using a mirrored data centre at Global Switch, London. We safeguard against virus, spam, user error, PC crash and broadband interrupts and include a simple PSTN fall-back in case of major network failures.

INBUILT SECURITY

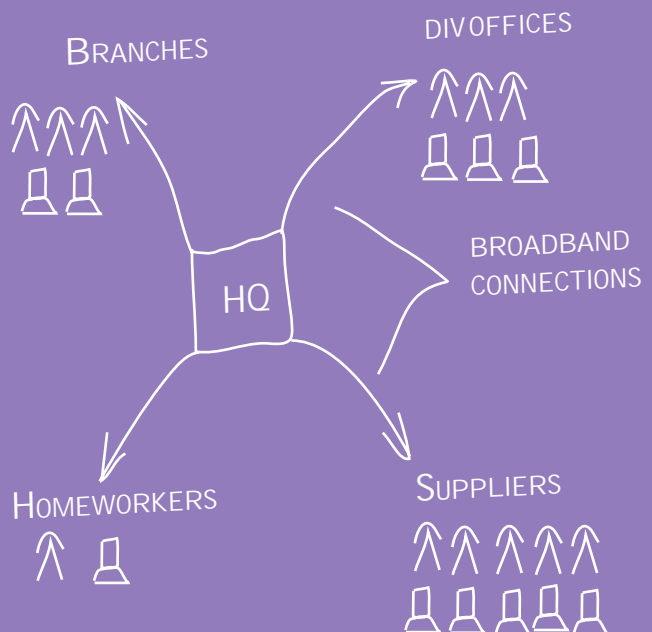
Our services have the comfort of end-to-end security, encrypting and sending packages through a secure tunnel.

SCALABLE

Vodat's modular design can be scaled to suit your demand - from a few to a few million simultaneous users.

FUTURE PROOF

Every business should benefit from their investment as much possible. With technology advancing so fast, today's latest equipment can be superseded in months. Vodat's managed service eliminates that worry for your business - there is no capital expenditure and we look after your network - you just use the services.



COMPANY PROFILE

Vodat Solutions is one of the UK's most innovative providers of converged voice and data network solutions.

We are committed to understanding your current issues and the delivery of scalable, open and reliable services.

Our future-proof solutions allow for expansion, growth and development as your needs evolve.

Established in 2001, our customers span many industry sectors including recruitment, legal, property, leisure, public relations and construction.

We have a proven track record of providing organisations with the reliable, and rapid communications they need to run their business.



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